Strategic Plan at a Glance

Eastern Healthcare Preparedness Coalition

	FY 2017	7-2022	
	Hospit		
Goal Goal 1: Develop and grow a foundation for Health Care and Medical Readiness through developing strong relationships, identifying hazards and risks, and prioritizing and addressing gaps through planning, training, exercising, and managing resources.	Objectives Objective 1: Identify regional hazards and risks to be used as a basis for hospital planning purposes. Objective 2: Identify and address hospital identified gaps through planning, training, exercising, and managing resources. Objective 3: Identify and develop relationships between hospitals and other healthcare and response agencies.	ActivitiesActivity 1.1 - Complete and Review AnnuallyEHPC Hazard Vulnerability AnalysisActivity 2.1 - Annual HSEEP CourseActivity 2.2 - Annual COOP Training for partnersActivity 2.3 - Pediatric Preparedness and Response CoursesActivity 3.1 - Annual North Carolina Disaster SymposiumActivity 3.2 - Attend and Support Stakeholder travel to annual conferences.Activity 3.3 - Support Quarterly Coalition Meetings	Outcomes Outcome 1: Increased and strengthened relationships between regional hospitals and other healthcare and response agencies in eastern North Carolina. Outcome 2: Hazard and risk identification that is able to be used for regional hospital planning purposes.
Goal 2: Develop and grow the Healthcare and medical Response Coordination throughout eastern North Carolina.	Objective 1: Serve as a resource to hospitals for Situational Awareness and Operational Support Objective 2: Develop and Enhance a Healthcare Coalition that is considered essential to emergency preparedness and response and Engage in Sustainment Efforts. Objective 3: Engage Clinical Leader and Executive Engagement	Activity 1.1 - Monthly Communications Testing Activity 1.2 - WebEOC Training Activity 1.3 - Continued Update of EHPC Website Activity 2.1 - Partner with neighboring Healthcare Coalitions better leverage planning and education resources.	Outcome 1: Regional collaboration and information analysis during planning, preparedness, and response to an emergency or a planned event. Outcome 2: Regional coordination of resources and strategies which deliver medical care to all populations during emergencies and planned events.

Goal 3: Develop and support Continuity of Health Care Service Delivery methods to assist in providing uninterrupted, optimal medical care to all populations in the face of damaged or disabled health care infrastructure.	Objective 1: Serve as a regional resource for Responder Safety & Health Training and Exercises for hospitals. Objective 2: Assist partners with COOP Planning that addresses essential healthcare services Objective 3: Integrate capability assessments and resource assessments into resource planning to identify or develop processes to address gaps or limitations.	Activity 2.2 – Regional Response Plan Update Activity 3.1 - Annual Impact Report Activity 3.2 - 5 Year Impact Report Activity 1.1 - Annual Critical Incident Stress Management Course Activity 2.1 - EHPC COOP Plan Activity 2.2 – COOP Education and Training Activity 3.1 - First Receiver Decontamination Training Activity 3.2 - Decontamination Capability Assessment Activity 3.3 - Supply chain assessment Activity 3.4 – Regional Response Plan Update	Outcome 1: Hospitals and Health Care workers are well trained, well-educated, and well-equipped to care for patient during emergencies. Outcome 2: Simultaneous response and recovery operations result in a return to normal or, ideally, improved operations following an emergency.
Goal 4: Evaluate medical surge capabilities and Support and Coordinate Medical Surge Planning and Response operations.	Objective 1: Evaluate the regional medical surge capabilities. Objective 2: Assist healthcare agencies with surge capacity and capability.	Activity 1.1 - Annual Coalition Surge Test Activity 1.2 - Regional Exercise Series (120 to Landfall Continuation) Activity 2.1 - Regional Patient Coordination Planning	Outcome 1: Delivery timely and efficient care to patients even when the demand for healthcare services exceeds available supply during an emergency. Outcome 2: Information and resource coordination throughout the region to maintain conventional surge response during an emergency. Outcome 3: Support of the health care delivery system's transition to contingency and crisis surge response during an emergency. Outcome 4: Timely returns to conventional standards of care as soon as possible following an emergency.

Goal 1: Develop and grow a foundation for Health Care and Medical Readiness through developing strong relationships, identifying hazards and risks, and prioritizing and addressing gaps through planning, training, exercising, and managing resources.	Objective 1: Identify regional hazards and risks to be used as a basis for Long Term Care planning purposes. Objective 2: Identify and address Long Term Care identified gaps through planning, training, exercising, and managing resources. Objective 3: Identify and develop relationships between Long Term Care facilities and other healthcare and response agencies. Objective 4: Engage membership and executive leadership in the development and maintenance of the EHPC Coalition.	Activity 1.1 - Complete and Review Annually EHPC Hazard Vulnerability AnalysisActivity 2.1 - Annual HSEEP CourseActivity 2.2 - Annual COOP Training for partnersActivity 2.3 - CMS Emergency Preparedness Rule training and education for Long Term Care FacilitiesActivity 3.1 - Annual North Carolina Disaster SymposiumActivity 3.2 - Support Quarterly Coalition MeetingsActivity 3.3 - Support Quarterly Subcommittee MeetingsActivity 3.4 - Continue building Email distribution ListActivity 4.1 - Annual Impact Report Activity 4.2 - 5 Year Impact ReportActivity 4.3 - Develop initiatives relevant to members' needs.Activity 4.4 - Facility Outreach and coalition overview presentations	Outcome 1: Increased and strengthened relationships between regional Long Term Care facilities and other healthcare and response agencies in eastern North Carolina. Outcome 2: Hazard and risk identification that is able to be used for regional Long Term Care planning purposes.
and medical Response Coordination throughout eastern North Carolina.	Objective 1: Serve as a resource to Europrenni Care facilities for Situational Awareness and Operational Support Objective 2: Develop and Enhance a Healthcare Coalition that is considered essential to emergency preparedness and response and Engage in Sustainment Efforts.	Activity 1.2 - Continued Update of EHPC Website	information analysis during planning, preparedness, and response to an emergency or a planned event. Outcome 2: Regional coordination of resources and strategies which deliver care

Goal 3: Develop and support Continuity of Health Care Service Delivery methods to assist in providing uninterrupted, optimal medical care to all populations in the face of damaged or disabled health care infrastructure.	Objective 1: Assist Long Term Care partners with COOP Planning that addresses essential healthcare services Objective 2: Integrate capability assessments and resource assessments into resource planning to identify or develop processes to address gaps or limitations.	Activity 2.1 - Partner with neighboring Healthcare Coalitions to better leverage planning and education resources Activity 2.2 – Regional Response Plan Update Activity 1.1 - EHPC COOP Plan Activity 1.2 – COOP Education and Training Activity 2.1 - Supply chain assessment Activity 2.2 - Update capability assessment Activity 2.3 - Healthcare Evacuation Toolkit	to all populations during emergencies and planned events. Outcome 3: Information and resource coordination throughout the region to maintain conventional response during an emergency. Outcome 1: Long Term Care facilities and workers are well trained, well-educated, and well-equipped to care for residents during emergencies. Outcome 2: Simultaneous response and recovery operations result in a return to normal or, ideally, improved operations following an emergency Outcome 4: Delivery timely and efficient care to residents even when the demand for healthcare services exceeds available supply during an emergency. Outcome 5: Support of the health care delivery system's transition to contingency and crisis response during an emergency. Outcome 6: Timely returns to conventional standards of care as soon as possible following an emergency.
Goal 4: Assist in the identification and planning efforts for at risk populations located in eastern North Carolina.	Objective 1: Enhance preparedness of Long Term Care facilities. Objective 2: Integrate planning and training that addresses the appropriate care of at-risk individuals with special medical needs.	Activity 1.1 - Regional Exercise Series (120 to Landfall Continuation) Activity 2.1 - Offer training with a focus on at- risk individuals Activity 2.2 – Update the coalition preparedness plan and regional response plan.	Outcome 1: Increased preparedness with consideration to CMS Emergency Preparedness requirements for Long Term Care Facilities. Outcome 2: Increased engagement and participation in the coalition by Long Term Care facilities.
	Emergency Medi		
Goal 1: Develop and grow a foundation for Health Care and Medical Readiness through developing strong relationships, identifying hazards and risks, and prioritizing and	Objective 1: Identify regional hazards and risks to be used as a basis for EMS planning purposes.	Activity 1.1 - Complete and Review Annually EHPC Hazard Vulnerability Analysis Activity 2.1 - Annual HSEEP Course	Outcome 1: Increased and strengthened relationships between EMS and other healthcare and response agencies in eastern North Carolina.

addressing gaps through planning, training, exercising, and managing resources.	Objective 2: Identify and address EMS identified gaps through planning, training, exercising, and managing resources. Objective 3: Identify and develop relationships between EMS and other healthcare and response agencies.	Activity 2.2 - Pediatric Preparedness and Response Courses Activity 2.4 – ABLS/ADLS and Train the Trainer Courses Activity 3.1 – Annual North Carolina Disaster Symposium Activity 3.2 - Attend and Support Stakeholder travel to annual conferences. Activity 3.3 - Support Quarterly Coalition Meetings	Outcome 2: Hazard and risk identification that is able to be used for regional EMS planning purposes.
Goal 2: Develop and grow the Health Care and medical Response Coordination throughout eastern North Carolina.	Objective 1: Serve as a resource to EMS agencies for Situational Awareness and Operational Support Objective 2: Develop and Enhance a Healthcare Coalition that is considered essential to emergency preparedness and response and Engage in Sustainment Efforts. Objective 3: Engage Clinical Leadership and Executive Engagement	Activity 1.1 - Monthly Communications Testing Activity 1.2 - WebEOC Training Activity 1.3 - Continued Update of EHPC Website Activity 2.1 - Partner with neighboring Healthcare Coalitions better leverage planning and education resources. Activity 2.2 – Regional Response Plan Update Activity 3.1 - Annual Impact Report Activity 3.2 - 5 Year Impact Report	Outcome 1: Regional collaboration and information analysis during planning, preparedness, and response to an emergency or a planned event. Outcome 2: Regional coordination of resources and strategies which deliver medical care to all populations during emergencies and planned events.
Goal 3: Develop and support Continuity of Health Care Service Delivery methods to assist in providing uninterrupted, optimal medical care to all populations in the face of damaged or disabled health care infrastructure.	Objective 1: Serve as a regional resource for Responder Safety & Health Training and Exercises for hospitals. Objective 2: Assist partners with COOP Planning that addresses essential healthcare services Objective 3: Integrate capability assessments and resource assessments into resource planning to identify or develop processes to address gaps or limitations.	Activity 1.1 - Annual Critical Incident Stress Management Course Activity 2.1 - EHPC COOP Plan Activity 2.2 – COOP Education and Training Activity 3.1 - First Receiver Decontamination Training Activity 3.2 - Decontamination Capability Assessment	Outcome 1: EMS and Health Care workers are well trained, well-educated, and well- equipped to care for patient during emergencies. Outcome 2: Simultaneous response and recovery operations result in a return to normal or, ideally, improved operations following an emergency.

		Activity 3.3 - Supply chain assessment Activity 3.4 – Regional Response Plan Update	
Goal 4: Evaluate medical surge capabilities and Support and Coordinate Medical Surge Planning and Response operations.	Objective 1: Evaluate the regional medical surge capabilities. Objective 2: Assist healthcare agencies with surge capacity and capability.	Activity 1.1 - Annual Coalition Surge Test Activity 1.2 - Regional Exercise Series (120 to Landfall Continuation) Activity 2.1 - Regional Patient Coordination Planning Activity 2.2 - SMAT III Operational Support Activity 2.3 - AST Operational Support	Outcome 1: Delivery timely and efficient care to patients even when the demand for healthcare services exceeds available supply during an emergency. Outcome 2: Information and resource coordination throughout the region to maintain conventional surge response during an emergency. Outcome 3: Support of the health care delivery system's transition to contingency and crisis surge response during an emergency. Outcome 4: Timely returns to conventional
			standards of care as soon as possible following an emergency.
	Public H	ealth	
Goal 1: Develop and grow a foundation for Health Care and Medical Readiness through developing strong relationships, identifying hazards and risks, and prioritizing and	Objective 1: Identify regional hazards and risks to be used as a basis for public health planning purposes.	Activity 1.1 - Complete and Review Annually EHPC Hazard Vulnerability Analysis Activity 2.1 - Annual HSEEP Course	Outcome 1: Increased and strengthened relationships between regional hospitals and other healthcare and response agencies in eastern North Carolina.
addressing gaps through planning, training, exercising, and managing resources.	Objective 2: Identify and address public health identified gaps through planning, training, exercising, and managing resources.	Activity 2.2 - Annual COOP Training for partners	Outcome 2: Hazard and risk identification that is able to be used for regional hospital planning purposes.
	Objective 3: Identify and develop relationships between public health and other healthcare and response agencies.	Activity 2.3 – Attend and assist during Public Health exercises.	h
		Activity 3.1 – Annual North Carolina Disaster Symposium	
		Activity 3.2 - Attend and Support Stakeholder travel to annual conferences.	
		Activity 3.3 - Support Quarterly Coalition Meetings	

and medical Response Coordination throughout eastern North Carolina. for Situationa Support Objective 2: I Coalition that emergency p	Serve as a resource to public health al Awareness and Operational Develop and Enhance a Healthcare t is considered essential to reparedness and response and	Activity 3.4 - Attend Public Health PC Meetings Activity 1.1 - Monthly Communications Testing Activity 1.2 - Continued Update of EHPC Website	Outcome 1: Regional collaboration and information analysis during planning, preparedness, and response to an emergency or a planned event.
Engage in Su	ustainment Efforts.	Activity 2.1 - Partner with neighboring Healthcare Coalitions to better leverage planning and education resources. Activity 2.2 – Regional Response Plan Update	Outcome 2: Regional coordination of resources and strategies which deliver medical care to all populations during emergencies and planned events.
Health Care Service Delivery methods to assist in providing uninterrupted, optimal medical care to all populations in the face of damaged or disabled health care infrastructure. Planning that services Objective 2: I and resource planning to id	Assist partners with COOP t addresses essential healthcare Integrate capability assessments e assessments into resource Jentify or develop processes to s or limitations.	Activity 2.3 - Annual Impact Report Activity 2.4 - 5 Year Impact Report Activity 1.1 - EHPC COOP Plan Activity 2.1 - Supply chain assessment Activity 2.2 – Regional Response Plan Update	Outcome 1: Public health and Health Care workers are well trained, well-educated, and well-equipped to care for patient during emergencies. Outcome 2: Simultaneous response and recovery operations result in a return to normal or, ideally, improved operations following an emergency.
and Support and Coordinate Medical Surge Planning and Response operations. Objective 2: A	Evaluate the regional medical surge or Public Health. Assist healthcare and Public Health n surge capacity and capability.	Activity 1.1 - Annual Coalition Surge Test Activity 2.1- Regional capabilities assessment. Activity 2.2 – Distribute capabilities document.	Outcome 1: Delivery timely and efficient care to patients even when the demand for healthcare services exceeds available supply during an emergency.Outcome 2: Information and resource coordination throughout the region to maintain conventional surge response during an emergency.Outcome 3: Support of the health care delivery system's transition to contingency and crisis surge response during an emergency.Outcome 4: Timely returns to conventional standards of care as soon as possible following an emergency.

Goal 1: Develop and grow a foundation for Health Care and Medical Readiness through developing strong relationships, identifying hazards and risks, and prioritizing and addressing gaps through planning, training, exercising, and managing resources.	Objective 1: Identify regional hazards and risks to be used as a basis for Emergency Management planning purposes. Objective 2: Identify and address Emergency Management identified gaps through planning, training, exercising, and managing resources. Objective 3: Identify and develop relationships between Emergency Management and other healthcare and response agencies.	 Activity 1.1 - Complete and Review Annually EHPC Hazard Vulnerability Analysis Activity 2.1 – Attend and assist during Emergency Management exercises. Activity 2.2 – Attend Eastern Branch Office Training Week Activity 3.1 – Annual North Carolina Disaster Symposium Activity 3.2 - Attend and Support Stakeholder travel to annual conferences. Activity 3.3 - Support Quarterly Coalition Meetings 	Outcome 1: Increased and strengthened relationships between regional EM and other healthcare and response agencies in eastern North Carolina. Outcome 2: Hazard and risk identification that is able to be used for Emergency Management planning purposes.
Goal 2: Develop and grow the Health Care and medical Response Coordination throughout eastern North Carolina.	Objective 1: Serve as a resource to Emergency Management for Situational Awareness and Operational Support Objective 2: Develop and Enhance a Healthcare Coalition that is considered essential to emergency preparedness and response and Engage in Sustainment Efforts.	Activity 1.1 - Monthly Communications Testing Activity 1.2 - Continued Update of EHPC Website Activity 2.1 - Partner with neighboring Healthcare Coalitions to better leverage planning and education resources. Activity 2.2 – Regional Response Plan Update Activity 2.3 - Annual Impact Report Activity 2.4 - 5 Year Impact Report	Outcome 1: Regional collaboration and information analysis during planning, preparedness, and response to an emergency or a planned event. Outcome 2: Regional coordination of resources and strategies which deliver medical care to all populations during emergencies and planned events.
Goal 3: Develop and support Continuity of Health Care Service Delivery methods to assist in providing uninterrupted, optimal medical care to all populations in the face of damaged or disabled health care infrastructure.	Objective 1: Assist partners with COOP Planning that addresses essential healthcare services Objective 2: Integrate capability assessments and resource assessments into resource planning to identify or develop processes to address gaps or limitations.	Activity 1.1 - EHPC COOP Plan Activity 1.2 - Annual COOP Training for partners Activity 2.1 - Supply chain assessment Activity 2.2 – Regional Response Plan Update	Outcome 1: Emergency Management personnel and Health Care workers are well trained, well-educated, and well-equipped to care for patient during emergencies. Outcome 2: Simultaneous response and recovery operations result in a return to normal or, ideally, improved operations following an emergency.
Goal 4: Evaluate medical surge capabilities and Support and Coordinate Medical Surge Planning and Response operations.	Objective 1: Evaluate the regional medical surge capabilities for healthcare facilities and the	Activity 1.1 - Annual Coalition Surge Test	Outcome 1: Delivery timely and efficient care to patients even when the demand for

	assistance that Emergency Management can provide. Objective 2: Assist healthcare agencies with surge capacity and capability.	Activity 2.1- Regional capabilities assessment. Activity 2.2 – Distribute capabilities document.	 healthcare services exceeds available supply during an emergency. Outcome 2: Information and resource coordination throughout the region to maintain conventional surge response during an emergency. Outcome 3: Support of the health care delivery system's transition to contingency and crisis surge response during an emergency. Outcome 4: Timely returns to conventional standards of care as soon as possible following an emergency.
	Additional Licensed	Care Providers	
Goal 1: Develop and grow a foundation for Health Care and Medical Readiness through developing strong relationships, identifying hazards and risks, and prioritizing and addressing gaps through planning, training, exercising, and managing resources.	 Objective 1: Identify regional hazards and risks to be used as a basis for Licensed Care planning purposes. Objective 2: Identify and address Licensed Care identified gaps through planning, training, exercising, and managing resources. Objective 3: Identify and develop relationships between Licensed Care facilities and other healthcare and response agencies. Objective 4: - Engage membership and executive leadership in the development and maintenance of the EHPC Coalition. 	Activity 1.1 - Complete and Review Annually EHPC Hazard Vulnerability Analysis Activity 2.1 - Provide access to HSEEP courses within the region Activity 2.2 - Provide access to COOP training for partners within the region Activity 2.3 - CMS Emergency Preparedness Rule training and education for Licensed Care Facilities Activity 2.4 - Attend Licensed Care conferences and engagements throughout the region. Activity 3.1 - Annual North Carolina Disaster Symposium Activity 3.2 - Support Quarterly Coalition Meetings Activity 3.3 - Support Quarterly Subcommittee Meetings Activity 3.4 - Continue building Email distribution List	Outcome 1: Increased and strengthened relationships between regional Licensed Care facilities and other healthcare and response agencies in eastern North Carolina. Outcome 2: Hazard and risk identification that is able to be used for regional Licensed Care planning purposes.

		Activity 4.1 - Annual Impact Report	
		Activity 4.2 - 5 Year Impact Report	
		Activity 4.3 - Develop initiatives relevant to members' needs.	
		Activity 4.4 – Facility Outreach and coalition overview presentations	
Goal 2: Develop and grow the Health Care and medical Response Coordination throughout eastern North Carolina.	Objective 1: Serve as a resource to Long Term Care facilities for Situational Awareness and Operational Support Objective 2: Develop and Enhance a Healthcare Coalition that is considered essential to emergency preparedness and response and Engage in Sustainment Efforts.	Activity 1.1 - Monthly Communications Testing Activity 1.2 - Continued Update of EHPC Website in regards to Licensed Care information – Specific page development Activity 2.1 - Partner with neighboring Healthcare Coalitions to better leverage planning and education resources Activity 2.2 – Regional Response Plan Update	Outcome 1: Regional collaboration and information analysis during planning, preparedness, and response to an emergency or a planned event. Outcome 2: Regional coordination of resources and strategies which deliver care to all populations during emergencies and planned events. Outcome 3: Information and resource coordination throughout the region to maintain conventional response during an emergency.
Goal 3: Develop and support Continuity of Health Care Service Delivery methods to assist in providing uninterrupted, optimal medical care to all populations in the face of damaged or disabled health care infrastructure.	Objective 1: Provide Licensed Care partners with COOP Planning that addresses essential healthcare services Objective 2: Integrate capability assessments and resource assessments into resource planning to identify or develop processes to address gaps or limitations.	Activity 1.1 - EHPC COOP Plan Activity 2.1 - Supply chain assessment Activity 2.2 - Update capability assessment Activity 2.3 - Healthcare Evacuation Toolkit	Outcome 1: Licensed Care facilities and workers are well trained, well-educated, and well-equipped to care for residents during emergencies. Outcome 2: Simultaneous response and recovery operations result in a return to normal or, ideally, improved operations following an emergency Outcome 4: Deliver timely and efficient care to residents even when the demand for healthcare services exceeds available supply during an emergency. Outcome 5: Support of the health care delivery system's transition to contingency and crisis response during an emergency. Outcome 6: Timely returns to conventional standards of care as soon as possible following an emergency.

Goal 4: Assist in the identification and planning efforts for at risk populations located in eastern North Carolina.	Objective 1: Enhance preparedness of Licensed Care facilities including ALF, NH, ESRD, HH, and Hospice as well as Community Health Centers.	Activity 1.1 - Regional Exercise Series Activity 2.1 - Offer training with a focus on at- risk individuals	Outcome 1: Increased preparedness with consideration to CMS Emergency Preparedness requirements for Long Term Care Facilities.
	Objective 2: Integrate planning and training that addresses the appropriate care of at-risk individuals with special medical needs.	Activity 2.2 – Update the coalition preparedness plan and regional response plan.	Outcome 2: Increased engagement and participation in the coalition by Long Term Care facilities.