

Eastern Healthcare Preparedness Coalition

Hospital Diversion and Facility Disruption Notifications

This process is for use by designated staff to notify regional partners when a hospital needs to go on Diversion and/or has experienced a disruption in normal operations. Diversion and disruptions can be caused by surges in patients, staffing shortages, critical clinical components (CT, MRI, OR) and/or critical infrastructure failures as well as catastrophic damage from fire, wind, and water.

Once the decision is made to activate the Diversion or Disruption response, local and regional stakeholders need to be notified of the situation in order to initiate alternate plans.

- Download the EHPC app - <https://easternhpc.com/ehpc-app/> (search the app store – Eastern HPC)
- If you wish to sign up for notifications for diversions and alerts, navigate here – <https://nc.readyop.com/fs/4e6a/487e96f0> or use the **Information Systems Access** icon under **Activation Resources** in the app. (Note that if you enter an email and cell number on the form you will get text and email notifications.)

To activate a diversion in the app, click on **Activation Resources**, then choose **Diversion** or **Facility Disruption Alert** icons.

Fill out the form and click submit.

If you select **Yes – Full Diversion**, you must submit a follow up form **every 4 hours**.

If you select **Yes – Partial Diversion**, you should submit a subsequent form at **each shift change*** until the diversion is cleared.

***For long term Partial Diversions, submit forms only for status updates.**

