

Core Competencies for Healthcare Emergency Management Professionals

Purpose

The Core Competencies for Healthcare Emergency Management Professionals is a recommended pathway to meeting many of the competencies needed by Healthcare Emergency Managers in the Eastern North Carolina Healthcare Coalition region. These courses have been selected as both instructional for the novice and refreshers for the experienced Emergency Management (EM) professionals.

Scope

This document is written for all healthcare facility employees who have a role in developing, overseeing, and maintaining their Emergency Operations Plans and/or Emergency Preparedness Plans. The Eastern Healthcare Preparedness Coalition (EHPC) is one of 8 healthcare coalitions in North Carolina. All 8 coalitions are funded by the Assistant Secretary for Preparedness and Response (ASPR) Healthcare Preparedness Program (HPP) grant. The selected courses have been divided into the 4 HPP capabilities and 2 additional categories:

- Incident Command System
- Healthcare and Medical Response Readiness (capability 1)
- Healthcare and Medical Response Coordination (capability 2)
- Continuity of Healthcare Service Delivery (capability 3)
- Medical Surge (capability 4)
- Healthcare Emergency Management

This is a living document that will be updated and refined as needed.

Certification

The majority of these courses offer certifications or Continuing Education Units (CEU). Upon completion of all of the required courses an additional certificate of completion will be provided by EHPC. The EHPC Healthcare Emergency Manager Basic or Advanced Certification will be emailed once proof of course completions have been submitted and validated by EHPC staff. Each course has a recommended timeline of completion however courses may be completed any time. These courses do not need to be completed within a defined timespan however, the course list may periodically change and only the most current list of courses will count towards certification.

Certification remains active for one year. In order to re-certify, participation in one emergency healthcare focused functional or full scale exercise <u>and</u> one communications exercise <u>annually</u> are required, with proof of participation. Real life disaster response may be used in place of exercise if documentation of participation is provided in IAP (Incident Action Plan). EHPC offers annual healthcare emergency exercises and biannual (twice a year) communications exercises.



BASIC CERTIFICATION

INCIDENT COMMAND SYSTEM		
COURSE NAME	RECOMMENDED	DATE
LINKS MAY PERIODICALLY CHANGE	TIMELINE	COMPLETED
IS-700.b Introduction to the National Incident Management System	First 6 months	
IS-100.c Introduction to Incident Command System	First 6 months	
IS-200.c Basic Incident Command System for Initial Response	First 6 months	
IS-800.d National Response Framework, an Introduction	First 6 months	
CDP Hospital Incident Command System	6-12 months	
ICS- 300 Intermediate ICS for Expanding Incidents	6-12 months	
ICS- 400 Advanced ICS Command and General Staff-Complex Incidents	6-12 months	

HEALTHCARE AND MEDICAL RESPONSE READINESS		
COURSE NAME	RECOMMENDED	DATE
LINKS MAY PERIODICALLY CHANGE	TIMELINE	COMPLETED
IS-230 Fundamentals of Emergency Management	First 6 months	
IS-120.C: An Introduction to Exercises	First 6 months	
IS-235.C: Emergency Planning	6-12 months	
IS-240.C: Leadership and Influence	6-12 months	
IS-241.C: Decision Making and Problem Solving	6-12 months	
IS-242.C: Effective Communication	6-12 months	
CDP Healthcare Facility Preparedness	6-12 months	
PACE Planning *	6-12 months	

HEALTHCARE AND MEDICAL RESPONSE COORDINATION		
COURSE NAME LINKS MAY PERIODICALLY CHANGE	RECOMMENDED TIMELINE	DATE COMPLETED
IS-703.B: National Incident Management System Resource Management	First 6 months	CONFLETED
IS-2200: Basic Emergency Operations Center Functions	First 6 months	
IC MGT- 360 IC: Capabilities, Planning and Response Actions for All Hazards	6-12 months	
EHPC Communications Exercise	6-12 months	
EHPC Regional Emergency Exercise	6-12 months	
VIPER Radio Training *	6-12 months	

CONTINUITY OF HEALTHCARE SERVICE DELIVERY		
COURSE NAME	RECOMMENDED	DATE
LINKS MAY PERIODICALLY CHANGE	TIMELINE	COMPLETED
IS-1300: Introduction to Continuity of Operations	>12 months	
IS-520: Intro to Continuity of Operations Planning for Pandemic Influenzas	>12 months	

* These virtual trainings have a quiz to complete as proof of completion. Please email <u>Stephanie.Seals@ECUHealth.org</u> to receive quiz links.



ADVANCED CERTIFICATION

*Advanced certification is awarded after completion of basic certification and the additional courses below.

INCIDENT COMMAND SYSTEM			
COURSE NAME	RECOMMENDED	DATE	
LINKS MAY PERIODICALLY CHANGE	TIMELINE	COMPLETED	
FEMA 0305 class	>12 months		

HEALTHCARE AND MEDICAL RESPONSE READINESS			
COURSE NAME RECOMMENDED DATE			
LINKS MAY PERIODICALLY CHANGE	TIMELINE	COMPLETED	
IS-130.A: How to be an Exercise Evaluator	>12 months		
IS-244.B: Developing and Managing Volunteers	>12 months		

HEALTHCARE AND MEDICAL RESPONSE COORDINATION			
COURSE NAME RECOMMENDED DATE			
LINKS MAY PERIODICALLY CHANGE	TIMELINE	COMPLETED	
VIPER Healthcare Module	>12 months		

MEDICAL SURGE		
COURSE NAME LINKS MAY PERIODICALLY CHANGE	RECOMMENDED TIMELINE	DATE COMPLETED
Select 3 of the below courses:		
CDP Healthcare Leadership for Mass Casualty Incidents	>12 months	
CDP Hospital Emergency Response Training for Mass Casualty Incidents	>12 months	
CDP Medical Surge Management	>12 months	
CDP Healthcare Facility Mass Fatality Management	>12 months	
CDP Hospital Planning for Mass Casualty Incident Surges: Natural Disasters	>12 months	

HEALTHCARE EMERGENCY MANAGEMENT		
COURSE NAME LINKS MAY PERIODICALLY CHANGE	RECOMMENDED TIMELINE	DATE COMPLETED
Certified Hospital Emergency Coordinator (CHEC) Basic	>12 months	
Certified Hospital Emergency Coordinator (CHEC) Advanced	>12 months	
OR		
Framework for Healthcare Emergency Management (FRAME)	>12 months	

NOTES:

- Please notify EHPC staff if a link is no longer active
- If you are seeking the EHPC Healthcare Emergency Manager Certification, please email proof of *each* course completion after finishing all of the above required courses. <u>Stephanie.Seals@ECUHealth.org</u>

