Eastern Healthcare Preparedness Coalition

4 February 2025

EHPC House Keeping

- WebEx Etiquette
  - MUTE your phones
  - Do NOT place on HOLD
  - Chat Feature – please use to ask questions or issues
  - If you are dialing in for audio, add your name
- Turn your cameras on so everyone can see each other.

EHPC House Keeping

- Sign-in
- Parking passes
- Bathrooms
- Lunch
- Introductions
- Minutes approval

By-Law Review

ECU North Flooding

Susan Ogburn

NC OEMS Update

Communications Update

Hurricane Helene AAR items

- Hospitals were not familiar with VIPER
- Personnel not familiar with system “Busy” or “Site trunking”
- No well defined and tested PACE plan for VOICE and DATA ***
- Little to no integration of amateur radio (AUXCOMM)

BUSY

Lifelines:

- VIPER
- Starlink broadband internet

SITE TRUNKING

VIPER NEED TO KNOW ITEMS

System busy condition:

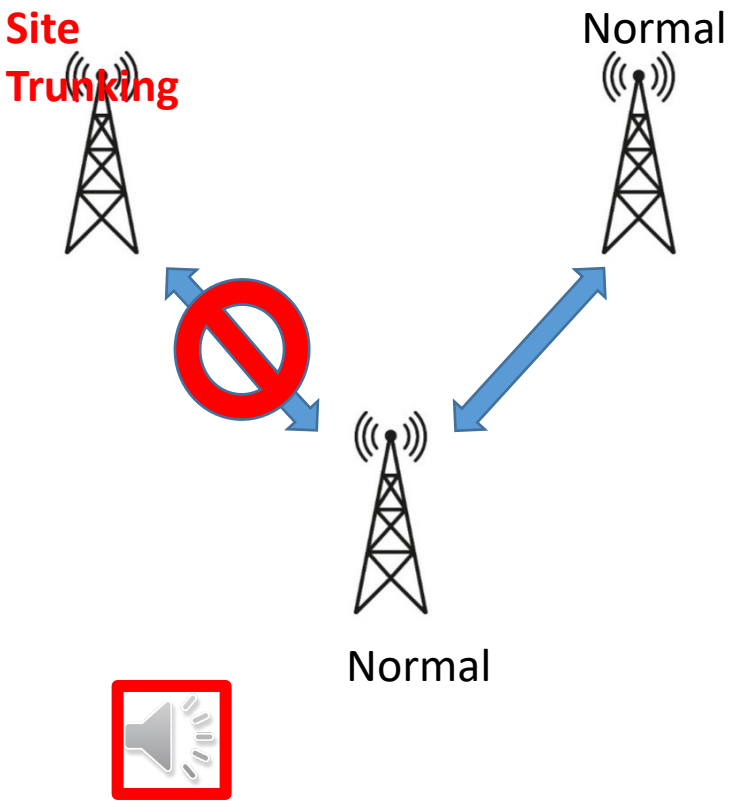
It should be a rare occurrence that a busy is encountered on the VIPER system. If a busy tone is encountered- do not turn the radio off and reattempt your traffic. The system places you in a que in the order received. When a voice channel is open, it will alert your radio with a talk permit tone. Traffic can then be passed.

Click for System Busy sound

VIPER NEED TO KNOW ITEMS

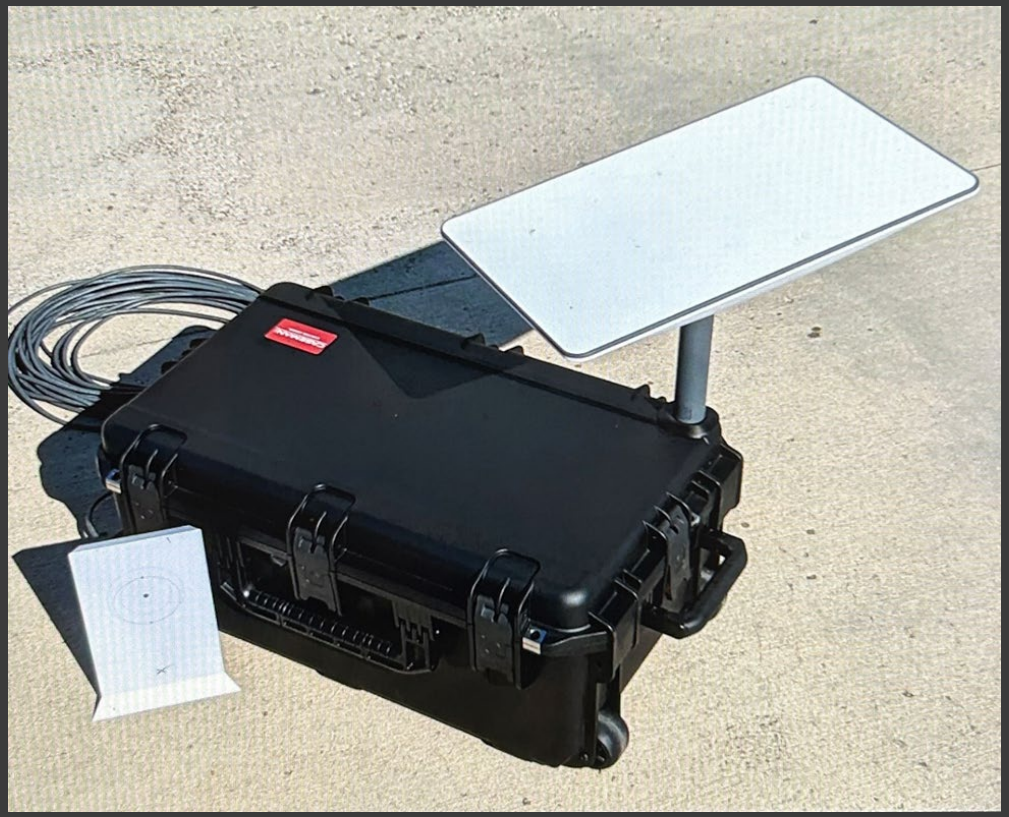
Site Trunking

- Site Trunking is a condition in which the individual radio site is no longer connected to the wide area system.
- The site continues to work normally, but traffic does not leave that site coverage. Dispatch centers with core connections only will not be able to communicate on sites in site trunking conditions.
- Attempt to force radio to move to adjacent site if possible (Site scan feature). If not resolved after a few minutes, work with your VIPER POC and if needed, contact the TSU NOC



Click for Site Trunking sound (if programmed)

Transportable Starlinks



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White Paper: Integrating Starlink Satellite Technology into the North Carolina State Medical Response System (SMRS) and Healthcare Coalitions

Executive Summary

The integration of **Starlink satellite hardware** into the North Carolina State Medical Response System (SMRS) and its Healthcare Coalitions offers a transformative way to enhance connectivity during emergencies. Starlink, SpaceX's satellite internet service, provides a potential solution to connectivity gaps that challenge medical response and emergency services, particularly in remote, rural, and disaster-stricken areas. This white paper outlines the **benefits, challenges**, and a **strategic plan** for implementing Starlink technology within the SMRS and Healthcare Coalitions to improve emergency response and healthcare services.

Benefits of Starlink for SMRS and Healthcare Coalitions

1. Ease of Setup and Rapid Deployment

- **Starlink's hardware** can be set up quickly, facilitating immediate communication during disasters or emergencies. The ability to deploy internet access in just minutes can make a significant difference when connectivity is critical, especially in areas where terrestrial

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2025 EHPC HURRICANE COMMUNICATION AND INFORMATION SHARING EXERCISE

BE PREPARED FOR THE 2025 HURRICANE SEASON!
VIRTUAL FUNCTIONAL EXERCISE JUNE 17TH 2025

- **Engage stakeholders on communication system(s)** and leverage the use of the interoperable channels/talkgroups across the region.
- **Identify redundant interoperable communication capabilities** in the event of major disruptions to primary communication system(s).
- **Demonstrate the ability to develop, test and evaluate PACE plans** for redundant voice and data pathways.
- **Demonstrate the ability of participating public safety and EMCOMM personnel** to rapidly and effectively establish interoperable communications prior to, and following a major disaster.
- **Enhance the overall readiness** of the Southeast region and North Carolina in preparation for the 2025 Hurricane season.

NC Personnel sign up (NCTERMS)

Outside NC and/or personnel without NCTERMS

HSEEP COMPLIANT EXERCISE-EMPG CREDIT AVAILABLE

OPEN TO ALL NC PUBLIC SAFETY AGENCIES AND AUXILLIARY COMMUNICATIONS/EMCOMM SUPPORT. AUXC/EMCOMM OUTSIDE NC IS WELCOMED TO PARTICIPATE

EXERCISE WEBPAGE

Wings Over Wayne Air Show Update

Seymour Johnson AFB

Seymour Johnson AFB

Seymour Johnson AFB

Wings Over Wayne Air Show Register to Deploy

See you there!

Attendee Registration

Vendor Registration

Patrick Brennan, SupplyRisk

Regional Updates

- Regional SMAT III Update
- PHPR ERO
- Hospital Epi
- Regional Response Team
- NC OEMS
- 42nd CST
- DPR Update
- NCHEMC Update
- NCEM EBO
- ECUH Trauma Center

Visit our website:
https://easternhpc.com/

EHPC App and website

Download our app:
https://subsplash.com/easternhealthcareprepare/app

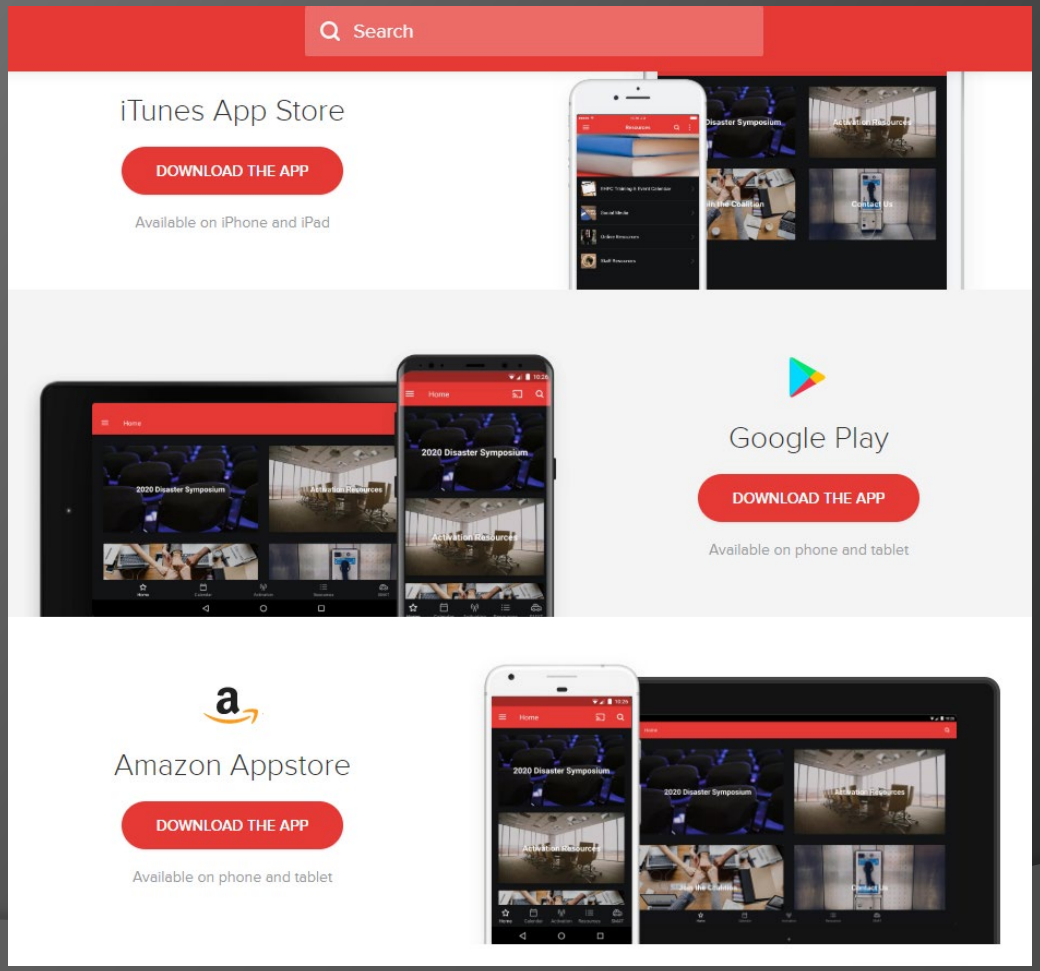
Next Meeting:
13 May 2025
Monroe Center: Greenville, NC

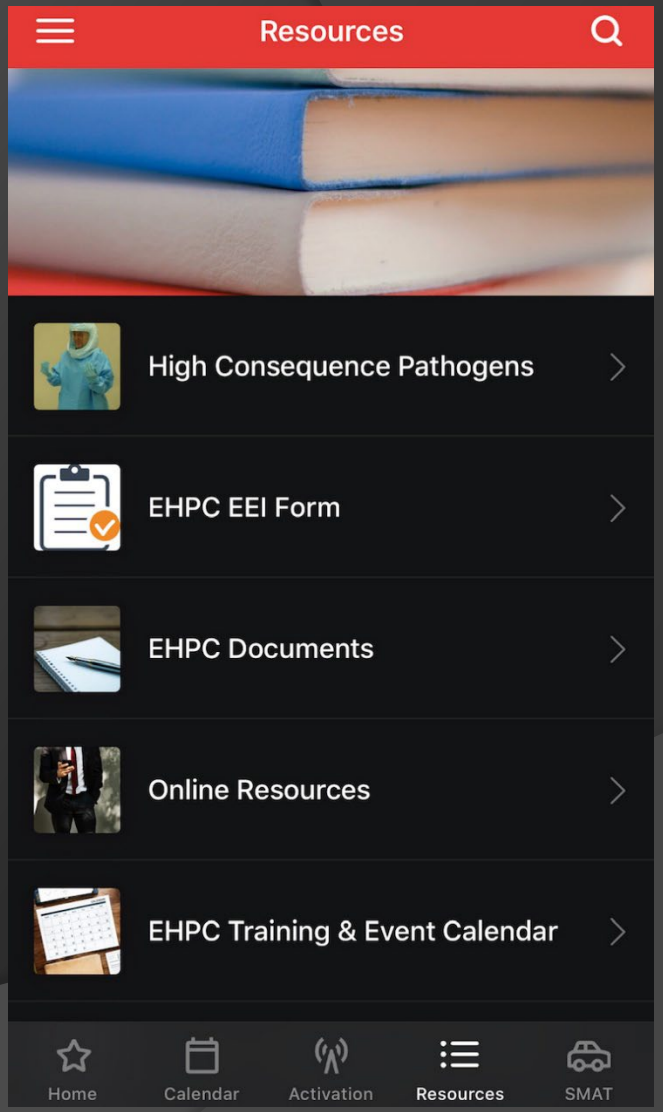
2025 Dates:

13 May – Monroe
19 August – Monroe
19 November – Monroe

Register in ReadyOp

EHPC App and website





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Questions??

Thank you for all you do!