How to Unblock Your Iridium Handset – For 9500, 9505, 9505A, 9555 and 9575

Please note that your PIN code is set at 1111. Please also note that by entering the wrong PIN code three consecutive times that the PIN code will be blocked.

To unblock your PIN code (9500, 9505, 9505A):

1. Turn phone off then back on
2. Enter * * 05 *
3. Enter unblock PIN Unblock Code (PUK) and press "OK"
4. Enter new PIN code – 1111 and press "OK"

To unblock your PIN code (9555, 9575):

1. Turn phone off then back on
2. Using the handset keypad enter the following sequence *** * 0 5 ***
3. Press green "**OK**" (call) button
4. Enter your the 8-digit PUK code provided by your Sales Rep in the **PUK** field. Use the **2-way navi-key** to move to the next field and enter your new PIN into the **New PIN** field. Move to the **Verify New PIN** field and enter the new PIN again.
5. When all fields are complete, press the **left** soft key, labeled **OK**.
6. The screen will display: **PIN OK Unblocked,** then will begin "**Searching for Network**".

If you have any questions or need to obtain your PIN Unblock Code (PUK), please contact your Sales Rep or email support@satstar.com.